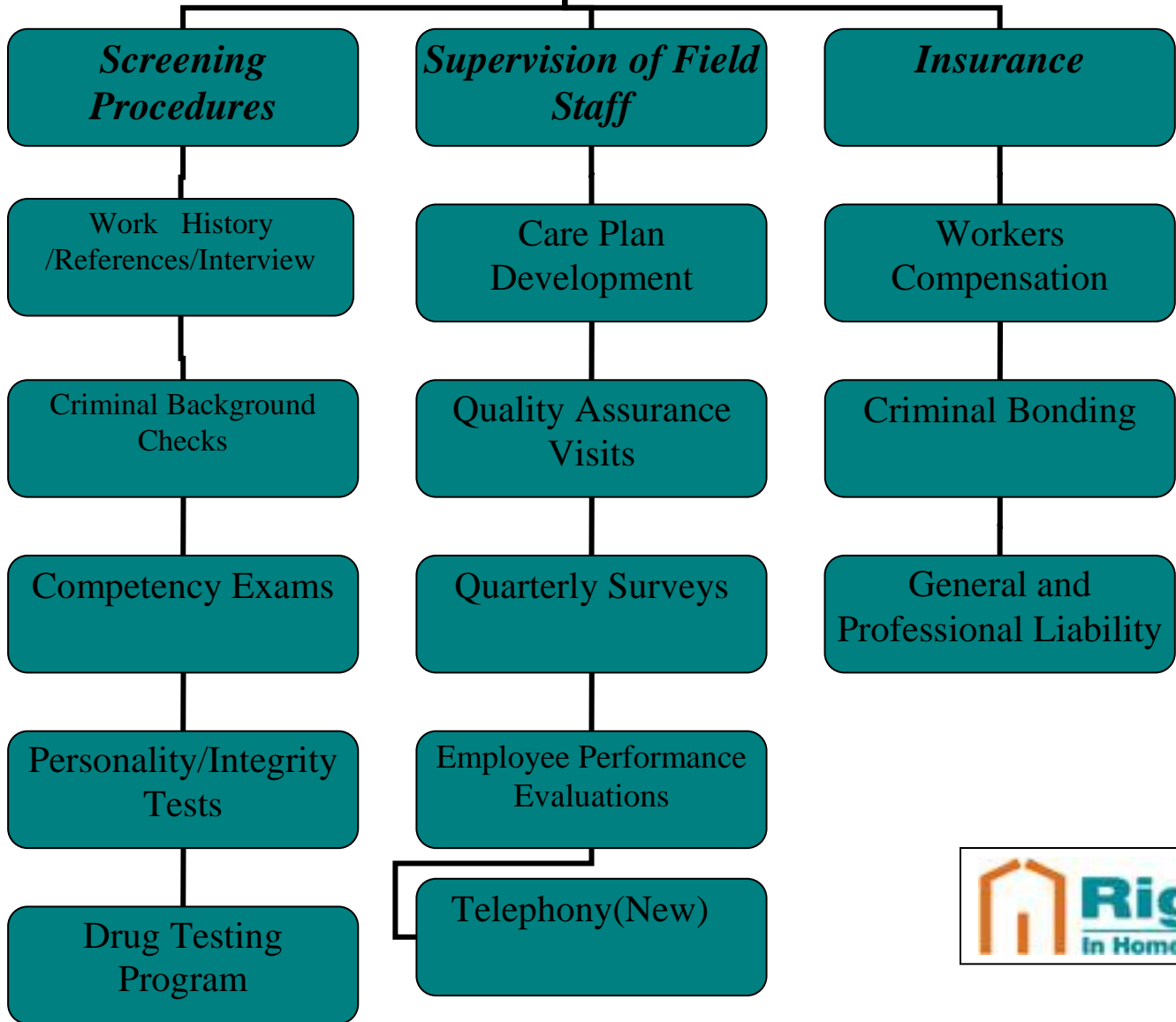
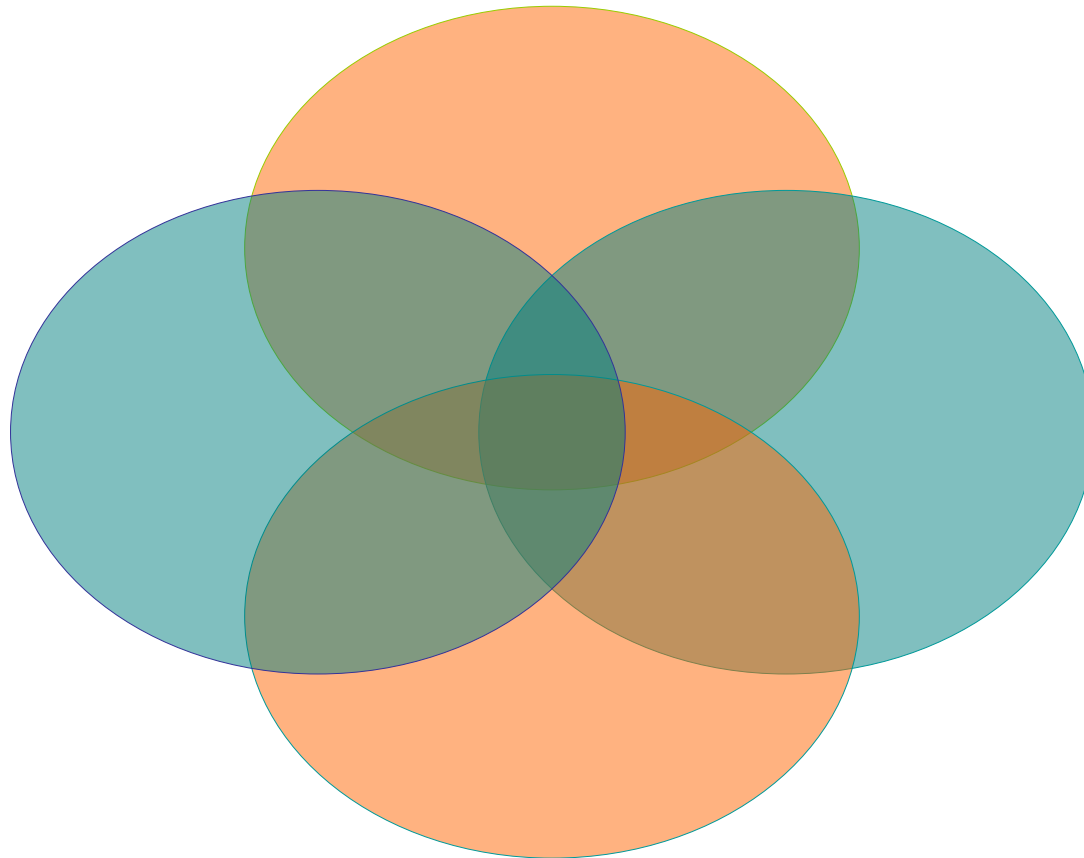


Quality Assurance Processes



**Client Care
and
Techniques-
(10)**

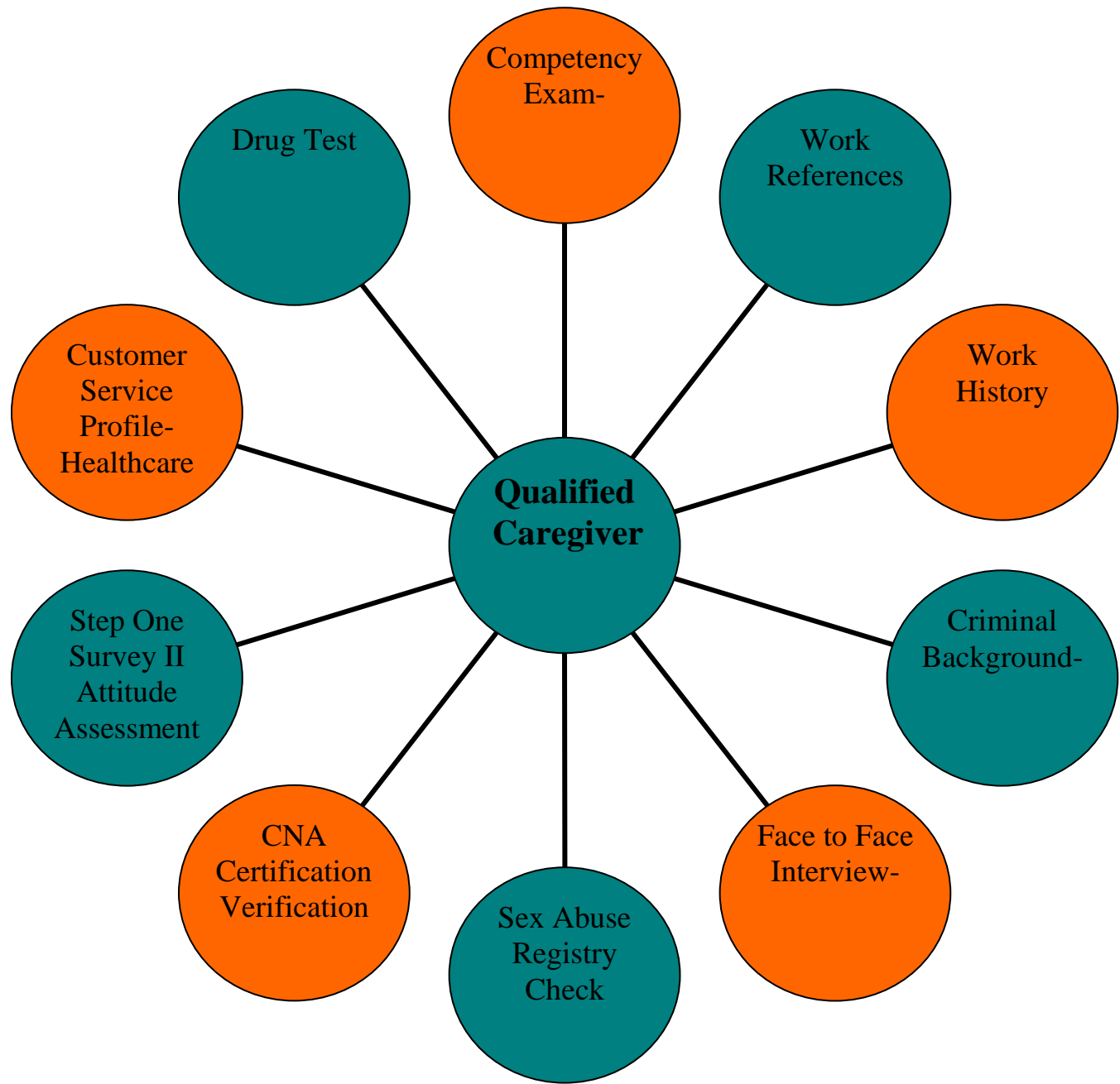
**Safety & Risk
Management(6)**



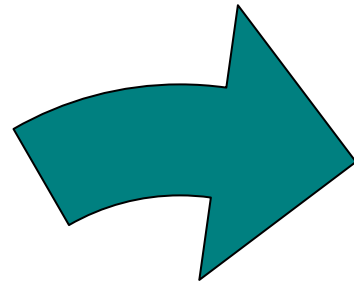
**Communication
Skills(7)**

**Special Care
Situations(9)**

**Employee
Screening
Process**

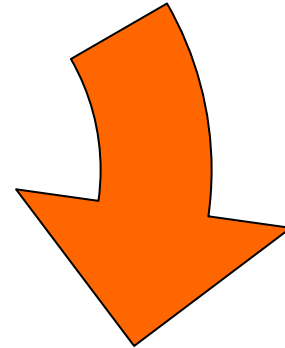


**Establish
/Revise
Care Plan**

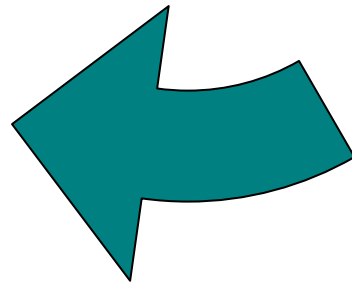


**Audit during
Home Visits
or Feedback
from Client**

**Quality Care
Improvement**



**Identify Root
Cause(s) of
gaps in
service**



**Execute
Corrective
Action Plan**

